

# Storage & Handling

## Defrosting Storage Unit Guide

Use this guide to plan your defrost. Review it when you plan a defrost, and consult it during the defrost process. If you have any questions, or if your vaccine is exposed to out-of-range temperatures during the defrost or transport process, contact TempCheck at **215.685.6777** or **TempCheck@phila.gov** as soon as possible.

- 1. Contact TempCheck** to tell them that you are planning to defrost your unit. TempCheck will need to know when you plan to defrost, and where your back-up unit is. TempCheck will send you a backup DDL to monitor the back-up unit. Keep the packing material so you can send the DDL back to PDPH.
- 2. Prepare the back-up DDL.** Once you get the back-up DDL, temper the probe by putting it in your primary freezer. Alternatively, place the probe in your unit overnight and start the DDL the next morning.
- 3. Move the vaccine.** It's time to move the vaccine. Leave the primary DDL in your primary unit while you defrost the primary unit.
  - If your back-up unit is on-site: Move the vaccine and back-up DDL to your secondary unit. *Note the time.*
  - If you have a purpose built cooler and backup DDL on site: Condition the cooler and DDL probe for vaccine storage. Once the cooler is prepped, place the probe of the DDL in the middle of cooler and start the DDL. Move the vaccine into the cooler and note the time. The vaccine can remain in the cooler for the duration of the defrost.
  - If you do not have a purpose built cooler, contact TempCheck at TempCheck@phila.gov to borrow one. Place the probe of the DDL in the middle of cooler. Move the vaccine into the cooler and note the time. The vaccine can remain in the cooler for the duration of the defrost..

### Defrosting your unit

1. Note the time when you start defrosting your primary unit. The DDL will warm up, which will probably trigger an alarm.
2. Allow the ice in the unit to melt.
3. Turn the freezer back on. Wait until the DDL shows that the temperature is back in the normal range.
4. Transfer the vaccines back into the freezer, using the same transport protocol that you used to move them to the back-up unit.

### Dealing with the data

1. Download the data from both data loggers and email it to TempCheck@phila.gov.
2. Include the following information in the email:
  - When you took the vaccine out of the primary unit
  - When you put the vaccine into the back-up unit
  - When you started defrosting the primary unit
  - When you took the vaccine out of the back-up unit
  - When you put the vaccine back into the defrosted primary unit
3. Reconnect the DDL and continue temperature monitoring as usual
4. Repackage the back-up DDL and send it back to PDPH. If you have borrowed a cooler, please return it within the agreed upon time.